

Dear Spanish Wells Residents,

We would like to provide an important update regarding the current contact information for the Spanish Wells Community Association (SWCA) Management Office and remind you of the areas we are responsible for managing within the community.

Understanding SWCA vs. Sub-Association Responsibilities

SWCA is the master association that oversees the entire Spanish Wells community, which consists of 19 individual sub-associations. SWCA is responsible for maintaining community-wide infrastructure and services, including roads, gates, entrance and island lighting and landscaping, lakes and ponds, water management and drainage, signs, SWCA common area landscaping, perimeter fence maintenance, and bulk cable and internet services.

Each sub-association has its own management team to handle specific responsibilities, such as exterior maintenance of condo buildings, lawn care, pest control, mailboxes, and the billing of assessments. For assistance with these matters, please contact your sub-association directly, as SWCA does not manage them.

SWCA Contact Information

Office: 239-319-1288

Email: swca@castlegroup.com

Address: 9821 Treasure Cay Lane

In the Clubhouse, around the corner from the Pro Shop

Hours: Monday – Friday 9:00 am to 4:00 pm

Dwelling Live and Gate Barcodes

Please contact the SWCA management office during business hours to obtain barcodes for gate access or for issues with Dwelling Live.

It is the responsibility of residents to enter their guests and vendors into Dwelling Live for gate access.

Residents should ***never*** ask the gate attendants to enter in guest/vendor information. If you are having technical difficulties with Dwelling Live, you must call the SWCA office for assistance. If it is after-hours, you may call **888-994-4117** to register your guest. *You must call from the phone number registered on your Dwelling Live account.*

All questions and concerns regarding SWCA should be directed to the SWCA management office and NOT to the gate attendants.

Thank you,

Spanish Wells Community Association

Spanish Wells Community Association, Inc. | 9821 Treasure Cay Ln | Bonita Springs, FL
34135 US

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